

From: [Highways Bridges](#)
To: [Jenny Bennett](#)
Subject: FW: Customer Service Action BRIDGES Recorded on Request 421443
Date: 20 September 2023 17:21:07

Dear Jenny,

Thank you for your customer service request noted below. There is currently no structural weight restriction on 2137 Water Hall Arch Bridge on Tittle Hall Lane, Boxted, so all vehicles compliant to Commercial and Use regulations, i.e 40/44 Tonne vehicles, can currently legally cross the bridge.

I hope this answers your questions, however please get back to me if you require any further clarification.

Stuart Heald BEng (Hons) CEng MCIHT
Structures Condition and Assessment Manager

Suffolk Highways | Desk 39 (Block 1GF), Phoenix House, 3 Goddard Road, IPSWICH, Suffolk, IP1 5NP
O: 01473 265012 M: 07776190869 | www.suffolk.gov.uk/highways



From: Suffolk CC Insight System <no-reply@symology.co.uk>
Sent: 20 September 2023 15:53
To: Highways Bridges <Bridges@suffolkhighways.org>
Subject: Customer Service Action BRIDGES Recorded on Request 421443

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CRNo	00421443
Action code	BRIDGES
Action Due Date/Time	18/10/2023 15:53
Action Description	
Action Initiated by	SYMOLOGY
Address	TITTLE HALL LANE
Address 2	BOXTED

Location	over River Glem
Request Description	Can you provide any information on the weight limits of this bridge, i.e. the maximum vehicle load which can use the bridge
Request Recorded Date/Time	20/09/2023 15:53
Request Type	BRID - Structures
Customer Name	Jenny Bennett
Customer Telephone Number	07788565446
Customer E-mail	jenny.bennett@pegasusgroup.co.uk

Use the notification list on the desktop to access this request directly.

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